

bingotrips.com LLC RESERVATION POLICY:

Updated / Revised: 02/21/2009

\$5.00 PER PERSON BOOKING FEE: All orders include a \$5.00 per person "Booking Fee" that is non-refundable except when the trip booked is canceled by bus2win.com / bingotrips.com LLC.

RESERVATIONS: Bus Seats are only reserved and confirmed through advance pre-paid reservations. As a general rule for all non-credit card transactions, the bus seats requested are held for at least 3 business days while your payment is in transit. Non-payment of your reservation after 3 business days can result in your order being canceled. If unsold seats are available on the day of departure, "Walk-Ons" must pay by cash, prior to boarding the bus.

QUALIFICATIONS: All trips to any casino are marketed and intended for adults, 21 years old, and older. Adults, who are between 18 & 21 years old, can still book a trip with the full understanding that many casino events / activities exist that are prohibited to those who are under 21 years of age.

ALCOHOL: Due to federal, state, & tribal/local laws, our lease agreement with the motor coach company, and overall trip safety & liability issues, we have the right at any time to immediately eject any passengers caught with open-alcohol on board the coach, and deny the boarding of any passengers who are deemed intoxicated.

There are **NO REFUNDS, NO EXCEPTIONS**, for violations of this policy. If you plan to consume alcohol while at the casino, please drink responsibly, and remember the consequences of violating this policy, as this policy must be strictly enforced.

BOARDING: Patrons, who have prepaid reservations will be boarded first. If unsold seats remain, individuals with unpaid reservations will pay in cash, and allowed to be boarded, then if unsold seats still remain, adults with no reservations (i.e. "Walk Ons") will pay in cash, and allowed to be boarded.

SEATING: Seats are now assigned on a first come, first served basis, based on your seating preferences when ordering. If you require special seating arrangements, please note them, in writing, with your reservation.

DISCLAIMER: Unless otherwise noted, all single day bus trips operate with minimum of 40 paid bus seats. In the rare event that bus2win.com / bingotrips.com LLC cancels, we will issue a full 100% refund, including any service fees, issued within 14 business days after the cancelation.

LIABILITY: To allow the bus to remain on it's timetable, you must arrive at least 15 minutes before your scheduled departure time. We are not responsible for any delays, extra expenses, or other inconveniences caused by the weather, traffic conditions, highway repairs, any alcohol policy violation, missed connections caused by the patron, or acts of God.

NON-OVERNIGHT TRIP REFUND POLICY: The \$5.00 per person "Booking Fee" is non-refundable, except when the trip is canceled by bus2win.com / bingotrips.com LLC.

15 or more days before the departure date = 100% Refund - Booking Fee.

0 - 14 days before the departure date = All sales are FINAL = No Refunds.

"No Shows" on the departure date = No Refunds, No Exceptions.

GRATUITIES: The customary gratuities to the charter bus driver, and our tour staff are completely voluntary.